

# HOW WELCOMING IS OUR CHURCH

<http://tinyurl.com/a73ohew>

Work through this with the eyes of a first time visitor, or get a friend who isn't part of the church to do it!

## Our Church at a distance - Website

- How clear is it for a first time visitor? Oh dear 1 2 3 4 5 Excellent
- Does it have the what, where, when clearly on the front page? Oh dear 1 2 3 4 5 Excellent
- Does it show our church to be a welcoming bunch of people or a building? Oh dear 1 2 3 4 5 Excellent

Comments and Action Points

## Our meeting place

- Is it easy to find, with signage (contact numbers, website etc) Oh dear 1 2 3 4 5 Excellent
- How easy is it to park? (enough spaces, disabled spaces) Oh dear 1 2 3 4 5 Excellent
- Is there adequate and visitor friendly signage (e.g. Toilets area, kids work) Oh dear 1 2 3 4 5 Excellent
- Is it child friendly? (no trailing wires, clean...) Oh dear 1 2 3 4 5 Excellent
- Are the toilets clean, well stocked and warm enough? Oh dear 1 2 3 4 5 Excellent

Comments and Action Points

## Our people

- Is there an appropriate welcome at the door for visitors and regulars? Oh dear 1 2 3 4 5 Excellent
- Are the welcome team trained? Oh dear 1 2 3 4 5 Excellent
- Do enough regulars turn up early to make visitors feel welcome? Oh dear 1 2 3 4 5 Excellent
- Do we regularly remind regulars to be welcoming? Oh dear 1 2 3 4 5 Excellent
- Is the service led in a welcoming way? (Jargon free, explaining, clear, warm) Oh dear 1 2 3 4 5 Excellent

Comments and Action Points

## Our systems

- Are there up to date welcome packs/leaflets for visitors? Oh dear 1 2 3 4 5 Excellent
- Do we have a follow up process for visitors? Oh dear 1 2 3 4 5 Excellent
- Do we have a next steps course for those wanting to explore the gospel? Oh dear 1 2 3 4 5 Excellent
- If there is a newsheet, is it clear for newcomers? Oh dear 1 2 3 4 5 Excellent
- Do you ask newcomers what they thought? Oh dear 1 2 3 4 5 Excellent

Comments and Action Points